

COVID-19 VACCINE INFORMATION

Updated: February 24, 2021



The Orange County Health Care Agency (OCHCA) has approved vaccinations for the public in a [phased, tiered approach](#). This is an important milestone in the fight against COVID-19.

We have recently established dedicated vaccine clinics for eligible patients and community members at select Hoag locations. Because of our limited vaccine supply, we are only able to offer appointments based on the number of vaccines we have on hand for eligible individuals. You can check our vaccine appointment website at www.hoag.org/covid-vaccine. Our current vaccine supply is allocated to fulfill second vaccine doses due, and therefore we are unable to add more dose 1 appointments at this time. The website will reflect appointments if/when we receive more vaccine supply for dose 1 vaccinations.

We urge eligible individuals to explore vaccination opportunities through the Orange County Health Care Agency at one of their Super POD (Point-of-Dispensing) clinics. The County is encouraging residents to register for notifications about these vaccine appointments at www.othena.com. Be sure to explore all options and take advantage of the first appointment you can get.

We are committed to keeping you informed throughout the process and appreciate your patience and support.

- To learn more about the OCHCA's vaccine distribution plan, please refer to their website: <https://occovid19.ochealthinfo.com/covid-19-vaccination-distribution>.
- Decisions about the vaccine are made by California Department of Public Health (CDPH) and the Orange County Health Care Agency (OCHCA). We are following their directives and are communicating with our staff, patients and the community throughout this process as we learn more about the vaccine approvals and distribution plan.
- The change to eligibility guidelines to include Phase 1B (Tier 1) may lead to a slower vaccine rollout for individuals who are currently eligible under Phase 1A and people age 65 and older.
- The Orange County Health Care Agency has announced that individuals eligible under Phase 1B, including teachers and food service workers will receive vaccinations at the Santa Ana College POD and at school sites coordinated through the Orange County Department of Education (OCDE). If you fall into Phase 1B, it is recommended you contact your employer for specific instructions and/or register online with the County system at www.othena.com.
- English and Spanish language assistance is available for questions related to the COVID-19 vaccine and Othena registration and scheduling issues via the HCA Hotline at 714-834-2000. The hotline offers automated responses to frequently asked questions 24 hours a day, and live, trained operators seven days a week from 8 a.m. – 5 p.m.
- To learn more, please visit Hoag's COVID-19 Vaccine Frequently Asked Questions (FAQs) at <https://covid19.hoag.org/health/covid-19-vaccine-faqs/>.

The coming days and weeks will require patience from us all as we navigate this quickly evolving news. Through it all, we are here to serve as your partners and trusted resource. In the meantime, please continue wearing masks, staying home, washing hands and practicing social distancing. Your vigilant support helps lower cases in the community and allows us to better manage this devastating disease. Thank you.